

**Duration:** 3 hours

**Course level:** Introductory

**Delivery method:** Online

## Introduction

**According to the Chartered Management Institute, leadership is one of five key areas most likely to impact on future financial performance.**

People are the most valuable resource in most companies. So getting the best out of them, earning their trust and helping to lead them in the right direction is vitally important.

The **Leadership** course will help new managers to identify, understand and develop more effective skills in leading people in the workplace. Using theory and a practical case study, the course examines the qualities that good leaders show and suggests ways to evolve them to motivate individuals and teams.

## Who is the course for?

The **Leadership** course is most suitable for people who are likely to become first-time managers, and those who are already managers but have not had any relevant formal training.

There are no formal entry requirements and the easy to follow, step-by-step format of this course means participants can work at their own pace, making it ideal for anyone new to the subject.

## What will you get from this course?

When you have completed this course, you will be able to:

- describe what leadership means
- understand several different leadership styles
- identify a style which suits you
- understand how to develop that style and the qualities needed
- recognise any changes you need to make to become a more effective leader.

## Course features

The **Leadership** course describes several different but successful management styles, encouraging you to assess which one is most suited to you and to your team.

The course uses a case study situation, and exercises such as multiple choice and true or false questions. After each exercise you'll be given feedback on how you've done.

An audio soundtrack delivers most of the content, with simple graphics and on-screen text summarising the key points.

You can print a transcript of each screen's audio component for future reference. The course also includes a glossary of business terms, an alphabetical list of business "thought leaders", and a resources section featuring links to useful online business resources.

**Leadership** is available for six months from the date first accessed.

### Other courses you might be interested in

Resolving conflict  
Coaching  
Motivation

Giving and Receiving Feedback  
Absence Management

**Course code:** 100594BT026

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